



## Minutes of Grievance Redressal Committee

### for the Academic Year 2019-20

The Grievances and Redressal Committee (GRC) meeting for the academic year 2019-20 has been planned to conduct on 14/09/2019 at 3 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

**Venue:** Principal's Chamber.

<b>Present:</b>	1. Sri. M Varahalu	Convenor
	2. Sri. R Ramanababu	Member
	3. Smt. D Usha	Member
	4. Dr. A.K. Tripathy	Member
	5. Smt. Ch Sravani Lakshmi	Member
	6. Sheik Anser Begum	Student
	7. M Durga Bhavani	Student

### **Agenda:**

1. To examine the Grievance raised by science group students for permission to take xerox copies of needy materials in Library with concessional price.
2. To examine the Grievance of final year Computer science group students for allowing extra computer lab time for completion of projects.
3. Any other matter.

### **Resolutions:**

1. Issue of allowing students to take required xerox copies of materials at concessional rate in library forwarded to the Library Advisory committee for necessary action.
2. Issue of allowing extra time for final year computer science students is forwarded to HOD of Computers for necessary action.

### **Action Taken:**

1. Students were permitted to take necessary copies from Library at concessional price.
2. Students were permitted by HOD, Department of Computers by one-hour extra computer lab hour for early completion of project works.



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# SPACES DEGREE COLLEGE

(Affiliated to Andhra University)

( Under the Management of SRI PRAKASH EDUCATIONAL SOCIETY )

## Report of Grievance Redressal Committee for the year 2019-20

S.No	Nature of Grievance	Action Taken	Remarks
1.	To provide facility of taking xerox copies of necessary materials at concessional rate in library	permitted to take necessary copies from Library at concessional price.	Complaint resolved within 5 days
2.	To provide extra computer lab time for completion of projects	Allowed extra 1 hour computer lab time to final year students for early completion of the projects.	Complaint resolved within 2 days.

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Smt. D Usha	Member	
4	Dr. A.K. Tripathy	Member	
5	Smt Ch Sravani Lakshmi	Member	
6	Sheik Anser Begum	Student	
7	M Durga Bhavani	Student	



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## Minutes of Grievance Redressal Committee

### for the Academic Year 2019-20

The Grievances and Redressal Committee (GRC) meeting for the academic year 2019-20 has been planned to conduct on 19/12/2019 at 4 P.M. All the members of Grievances and Redressal Cell Committee are hereby informed to attend the meeting.

**Venue:** Principal's Chamber.

<b>Present:</b>	1. Sri. M Varahalu	Convenor
	2.Sri. R Ramanababu	Member
	3.Smt. D Usha	Member
	4. Dr. A.K. Tripathy	Member
	5. Smt. Ch Sravani Lakshmi	Member
	6. Sheik Anser Begum	Student
	7. M Durga Bhavani	Student

### **Agenda:**

1. To examine the Grievance raised by some girl students to arrange dustbins in wash-rooms.
2. Any other matter.

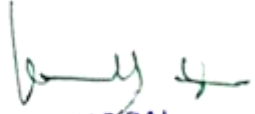
### **Resolutions:**

1. Issue of arranging dustbins in wash rooms brought to the notice of Campus Maintenance committee for rectification.

### **Action Taken:**

1. Provided new dustbins in the wash rooms within 2 days



  
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## Report of Grievance Redressal Committee for the year 2019-20

S.No	Nature of Grievance	Action Taken	Remarks
1.	To provide dustbins in the wash-rooms	Informed to Campus Maintenance committee for Rectification	Complaint resolved within 2 days

S.no	Name of the staff	Position	Signature
1	Sri. M Varahalu	Convenor	
2	Sri. R Ramanababu	Member	
3	Smt. D Usha	Member	
4	Dr. A.K. Tripathy	Member	
5	Smt Ch Sravani Lakshmi	Member	
6	Sheik Anser Begum	Student	
7	M Durga Bhavani	Student	



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